

Thousands of families in Los Angeles County are homeless each year.

Are you homeless?  
Are you worried that you may become homeless?

**WE CAN HELP YOU!**

There are programs to help people who receive CalWORKs (or could be eligible to CalWORKs if they apply). These programs are for families who are having any of these housing problems:

- Being evicted;
- Living in a shelter/transitional/group living facility;
- Staying temporarily with friends/family;
- Sleeping in a car/vehicle;
- Living in a motel;
- Sleeping on the streets;
- Fleeing domestic violence;
- Behind on their rent because of a money crisis; or
- Moving into permanent housing and need help with security deposits and/or money for rent.

The County of Los Angeles Department of Public Social Services has many programs that can help you obtain emergency shelter and services for you and your children.

Let us help you!

You can ask any CalWORKs Eligibility Worker for a referral to the Homeless Case Manager

Your local DPSS Office is:

(District address & telephone number label here)

**IMPORTANT NUMBERS:**

County of Los Angeles

|                        |                |
|------------------------|----------------|
| Emergencies            | 9-1-1          |
| DPSS Call Center       | (866) 613-3777 |
| Domestic Violence/Rape | (800) 585-6231 |
| Child Abuse            | (800) 540-4000 |
| Elder Abuse            | (800) 992-1660 |
| Friends Outside        | (626) 795-7607 |
| Suicide Prevention     | (800) 273-8255 |

For additional information or services, such as emergency shelter, food, or clothing, you can dial

**2-1-1**

to be connected with services throughout Los Angeles County.

**Call us!**  
**We're here to help.**



County of Los Angeles  
**dpss**  
DEPARTMENT OF  
PUBLIC SOCIAL SERVICES

**DPSS CALWORKS  
HOUSING  
PROGRAMS**



**"To enrich lives through effective and caring service."**

## DPSS CalWORKs Housing Programs

The goal of the Homeless Assistance (HA) Program is to keep families together. HA can help you get money for temporary and permanent housing. We want to help you and your family secure housing and avoid homelessness.

### Do you need a shelter or other place to stay for a short time?

There are two programs that can help you pay for the costs to stay at a motel/hotel, paid shelter, or with a person with whom you enter into a short-term lease, sublease, or shared housing agreement. **Temporary HA** helps homeless families who are approved for CalWORKs or have applied for CalWORKs and are apparently eligible by providing up to 16 cumulative days of assistance. **Expanded Temporary HA** helps an apparently eligible CalWORKs applicant who is fleeing domestic violence by providing two separate 16-day lump-sum payments for a total of up to 32 days of assistance to help the family flee their abuser. These programs provide \$85 per day (for a family of up to four) plus an additional \$15 per day for each additional person up to a maximum of \$145 per day.

The **Temporary Homeless Assistance Program+14** can provide an additional 14 days of temporary shelter payments to eligible CalWORKs and GAIN families. You may receive up to \$85 per night for a family of four (plus \$15 for each additional eligible family member up to a maximum of \$145 per night).

### Have you found a place to rent but need help moving in?

There are two programs that can help you. The **Permanent HA Program** can help if you are homeless and have been approved for CalWORKs. We can help you pay the security deposit, last month's rent, and utility deposits in order to secure a permanent place to live. To qualify for this program:

- Your monthly rent cannot be more than 80% of your Total Monthly Household Income (TMHI).

The **Moving Assistance (MA) Program** can also help approved CalWORKs and GAIN families with up to \$2,500 for moving expenses (for example, security deposit, moving truck rental) and you can use up to \$405 to buy a stove and/or refrigerator if the rental unit does not have one. To qualify for this program:

- You must have a valid **financial hardship**, such as medical bills, losing a job, or other things you could not control. You must provide verification of financial hardship.
- Your monthly rent payment cannot be more than 80% of your TMHI.

### Are you going to be evicted because you did not pay your rent?

There are two programs that can help you. The **Permanent HA Arrearages Program** can help you with money to pay for past due rent. To qualify, you must have a 3-day notice to pay rent or quit from your landlord, and your rent must be within 80% of your TMHI. We can help you pay for up to two months of past due rent.

The **Emergency Assistance to Prevent Eviction (EAPE) Program** can also help. This program is for CalWORKs and GAIN families who are at risk of becoming homeless. EAPE helps you with up to \$5,000 to pay for multiple months of late/past due rent and/or utilities. You can get money from this program more than once until you have used the full \$5,000. **Note: the \$5,000 once-in-a-lifetime limit for the EAPE Program applies to CalWORKs and GAIN families who are first-time Program applicants, effective October 1, 2020.**

### Do you need help finding a place to live or assistance with other resources?

The **Homeless Case Management (HCM) Program** looks at the needs of families who are homeless or at risk of becoming homeless and helps find resources and services that may assist you. You can ask any CalWORKs Eligibility Worker for a referral to the HCM Program.

### Do you need help paying your rent?

The **4-Month Rental Assistance (RA) Program** may be able to help. If you are a homeless CalWORKs and GAIN family and move into permanent housing (either on your own or by utilizing the **Permanent HA** or the **MA Program**), the RA Program can help you with up to \$500 per month (depending on the size of the family) for up to four (4) consecutive months. You must use the money to help pay your **non-subsidized** rent.

If you recently received the **Permanent HA Arrearages** payment and/or **EAPE** payment to prevent your family's eviction, then you may also qualify for the **4-Month RA**. **CalWORKs and GAIN families enrolled in the Family Stabilization Program may receive an additional four (4) months of rental subsidy payments for a total of eight (8) consecutive months of rental assistance.**

## FREQUENTLY ASKED QUESTIONS:

**Q: Will the County take my children away from me because we are homeless?**

**A:** No. Being homeless is not a crime, and it does not make you a bad parent. Homelessness alone is not a reason for children to be placed in protective custody.

**Q: Will my cash aid and/or CalFresh benefits be stopped or lowered because we are homeless?**

**A:** CalWORKs cash aid cannot be stopped just because a family is homeless; however, because of CalFresh rules, your CalFresh benefits may go down depending on the amount you pay for shelter. The HCM Program can give you referrals to places that can help you with additional groceries if you need them.

**Q: Can the HCM Program still help me if I have used homeless programs in the past?**

**A:** Yes! Even if your family has already used all DPSS homeless benefits, you can still get help from the HCM Program. The HCM Program will make sure you get all available benefits and will help you to get additional services from local agencies and service providers who can help you with emergency shelter, food, clothing, and many other services.

**Q: If homeless program benefits have already been received, can benefits be received again if homeless due to COVID-19?**

**A:** Yes. The homeless program benefits can be received again under the 'disaster' exception if the homelessness or at-risk of homelessness is due to issues associated to COVID-19.

**Q: For the State HA Program, does receiving benefits under the 'disaster' COVID-19 exception count against eligibility for other exceptions?**

**A:** No. Receiving HA benefits under the 'disaster' exception does not count against the eligibility for other exceptions due to domestic violence, uninhabitability, and physical/mental illness which are limited to one-time within 12 months.

**DPSS CalWORKs Housing Program benefits are available ONCE-IN-A-LIFETIME. Certain exceptions may apply for special circumstances. You can ask any CalWORKs Eligibility Worker for details.**